



We realise the road to relocating is one of the hardest, however we're here to ensure your every question is answered and all the support you may require is on hand.



# 'Living made easy at Hester Canterbury'

### Lifestyle Interests

Hester Canterbury offers a variety of lifestyle activities to suit all interests, including weekly Exercise Class, Guest Speakers, Resident Clubs such as Craft & Gardening, Movie Matinees and Nights, off-site Day Trips, Friday Happy Hour, and many more Social Events.

#### Service is a Given

With the Village Manager on-site weekdays and on call after hours, Hester Canterbury's dedicated team ensures all elements of Operation, including Maintenance, Gardens and Cleaning are consistently delivered to the highest standard.

### Don't feel like Cooking

Freshly prepared evening meals can be organised and delivered to your apartment for those times you just don't wish to cook, from daily to once a week, it is your choice when and how often you would like a meal prepared.

# Hester Canterbury is Tech ready

All your technology needs have been installed in each apartment for you to flick the switch and connect to either a BASScare provider or one of your choice, including streaming services, wireless internet and phone.

### Waiting on something Important

Mail and internal notices are delivered daily Monday to Friday directly to your individual apartment Mailbox situated within the security of the ground floor foyer. Larger parcels are stored at the Reception desk for you to collect at your leisure.

# Companionship of Pets

We're aware that pets are family too and we welcome them at Hester Canterbury. Consideration of the community must be taken into account.

# Sustainability and Waste

Hester Canterbury embraces sustainability with solar panels for communal areas, compost worm bins for gardens, and convenient waste and recycling chutes on each floor.



# Parking made Easy

Your allocated parking space awaits in the secure underground car park, complete with a storage cage and direct lift access to your apartment. Guests can use visitor bays or nearby street parking, and a car wash bay is available to keep vehicles showroom ready.

### **Taking Public Transport**

Chatham and Canterbury train stations are just a 500m flat stroll away, connecting you to the city or outer east. Buses run on Canterbury and Rochester Roads, with trams on Whitehorse Road, 1km away.

### Individual Charges Managed by You

In addition to monthly fees and services, you will be responsible for your apartment's council rates and contents insurance plus usage of electricity, water and telecommunication charges.

#### Feel Secure at Home

At Hester Canterbury, your safety is our priority. Access to the property, including lifts, requires a personal security swipe card, while the underground car park uses a remote. Non-residents can enter via staff authorisation or your apartment's video intercom. Comprehensive 24/7 CCTV ensures added security.

# A Helping Hand

At BASScare, 'we achieve excellence in service provision by putting the integrity and dignity of those for whom we care first and foremost'.

BASScare offer a broad range of services that include:

Retirement Living

Meals on Wheels

Affordable Independent Living Units

Dementia Day Care Centres

Respite and Permanent Residential Aged Care

Social Activity Programs

Home Services

Assisted Living

Volunteering

#### **Our Promise**

Certified signatory to the Property Council of Australia Code of Conduct and awarded Accreditation by Quality Innovation Performance Limited (QIP).

